

## How Can We Help You?

### General Parking Enquiries

250.361.0331  
parkingservices@victoria.ca

City of Victoria  
Parking Services  
1 Centennial Square  
Victoria, BC V8W 1P6



### On-Street Pay Stations/Meters

250.361.0260  
parkingservices@victoria.ca

### Parking Ticket Review Office

250.361.0252  
reviewoffice@victoria.ca  
victoria.ca/parking

### Report a Parking Violation

250.361.0255 (Monday – Saturday, 7 a.m. – 5 p.m.)  
250.380.6616 (After Hours, 5 p.m. – 11 p.m.)

Our commitment to the environment: The environmental savings below were achieved by printing the brochure with elemental chlorine free (ECF) post-consumer recycled fibre:

- 1 tree
- 234.6 L of water
- 25.85 kg of waste
- 46.72 kg greenhouse gases
- 81 kW hours of electricity
- 133.5 km travelled in the average car

## On-Street Parking

### What You Need to Know

- On-street zones downtown are identified on the top of pay stations as well as on the top of each numbered parking space post.
- Evening parking is free Monday to Saturday, from 6 p.m. to 9 a.m.
- Parking is free on Sundays and holidays.
- You can pay or review parking tickets online at [victoria.ca/parking](http://victoria.ca/parking).
- You can buy more time for your parking space at any pay station within your parking zone, but only up to the maximum time limit.
- Once the maximum time limit is reached, re-metering is not permitted. You will need to move your vehicle to another space or park in a City parkade where the first hour is always free.

Did you know?

Parking in City parkades and on-street is FREE evenings and on Sundays and holidays.



### Using a Pay Station is Easy

- Park and note your space number.
- At a pay station in your zone, enter your space number.
- Choose your method of payment.
- Purchase the parking time you require.
- Print and collect your receipt – there's no need to return to your vehicle.
- A pay station's LED screen provides prompts throughout the transaction.
- Your receipt includes your parking space number and the date and time of expiry.

### Payment Options

- Coins or credit card are accepted at on-street pay stations located within your zone.
- The City Parking Card is a convenient way to refund any unused parking time. The card is \$5 and can be pre-loaded at City Hall in \$25 increments, weekdays from 8 a.m. – 4:30 p.m., and at pay stations by cash or coin only (except Sundays).



"Pay by Cell" is coming fall 2014. Learn more at [victoria.ca/parking](http://victoria.ca/parking).



### Surface Parking Lots

The City of Victoria operates three surface parking lots downtown: 900 Wharf Street, 820 Courtney Street, and 940 Caledonia Street. Parking is available 24 hours, seven days a week. Rates vary per lot and pay parking is always in effect. For more information: [victoria.ca/parking](http://victoria.ca/parking).

We're making parking easier.



[victoria.ca/parking](http://victoria.ca/parking)



# Your Guide to Parking Downtown

The City of Victoria operates five parkades, three surface parking lots, and has nearly 2,000 on-street spaces to choose from.

We're committed to making parking easier.

## City of Victoria Parkades

City parkades offer the flexibility to enjoy all that downtown Victoria has to offer, without the worry of a parking ticket.

### What You Need to Know

- The first hour is always free.
- Evening parking is free Monday to Saturday, from 6 p.m. to 8 a.m.
- Parking is free on Sundays and holidays.
- Lower levels are for short-term, three-hour maximum parking, Monday to Friday from 8 a.m. – 4 p.m. Longer-term parking is available on mid and upper levels.
- There are more payment choices. You can pay the attendant or pay at a parkade pay station before returning to your vehicle or upon exiting.
- Cash or credit card is accepted. (No debit.)



### Parkade Rates

Monday – Saturday, 8 a.m. – 6 p.m.

- \$2 Per Hour** (15 minute increments)
  - \$12 Vehicle Day Rate**
  - \$14** (Bastion Square Parkade due to high demand)
  - \$4 Motorcycle Day Rate**
- Note: motorcycle parking is not available at Johnson Street Parkade

\* A lost ticket is charged the day rate.

Free Bicycle Parking



Did You Know?



City parkades offer designated parking spaces near elevators for people with disabilities and for parents with young children.

## SafeWalk

**P1 Bastion Square Parkade**  
575 Yates Street  
SafeWalk....250.880.1319

**P2 Broughton Street Parkade**  
(BELOW CENTRAL LIBRARY)  
745 Broughton Street  
SafeWalk....250.880.1221

**P3 Centennial Square Parkade**  
645 Fisgard Street  
SafeWalk....250.880.0683

**P4 Johnson Street Parkade**  
750 Johnson Street  
SafeWalk....250.880.0823

**P5 View Street Parkade**  
743 View Street  
SafeWalk....250.880.0836

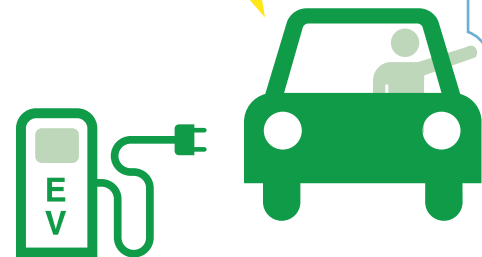
Our SafeWalk service provides you with the option of calling a parkade security guard to meet and accompany you to your vehicle.

Each City parkade has its own SafeWalk phone number, which is posted at parkade elevators, stairwells, entrances and at [victoria.ca/parking](http://victoria.ca/parking).

City parkades are open 24 hours, offer 24/7 on-site security, and are conveniently located within two blocks of all downtown attractions.

With the first hour FREE, it's only \$2 to park for two hours in a City parkade.

**TIP:** You need your entry ticket to exit a parkade, even when parking is free.

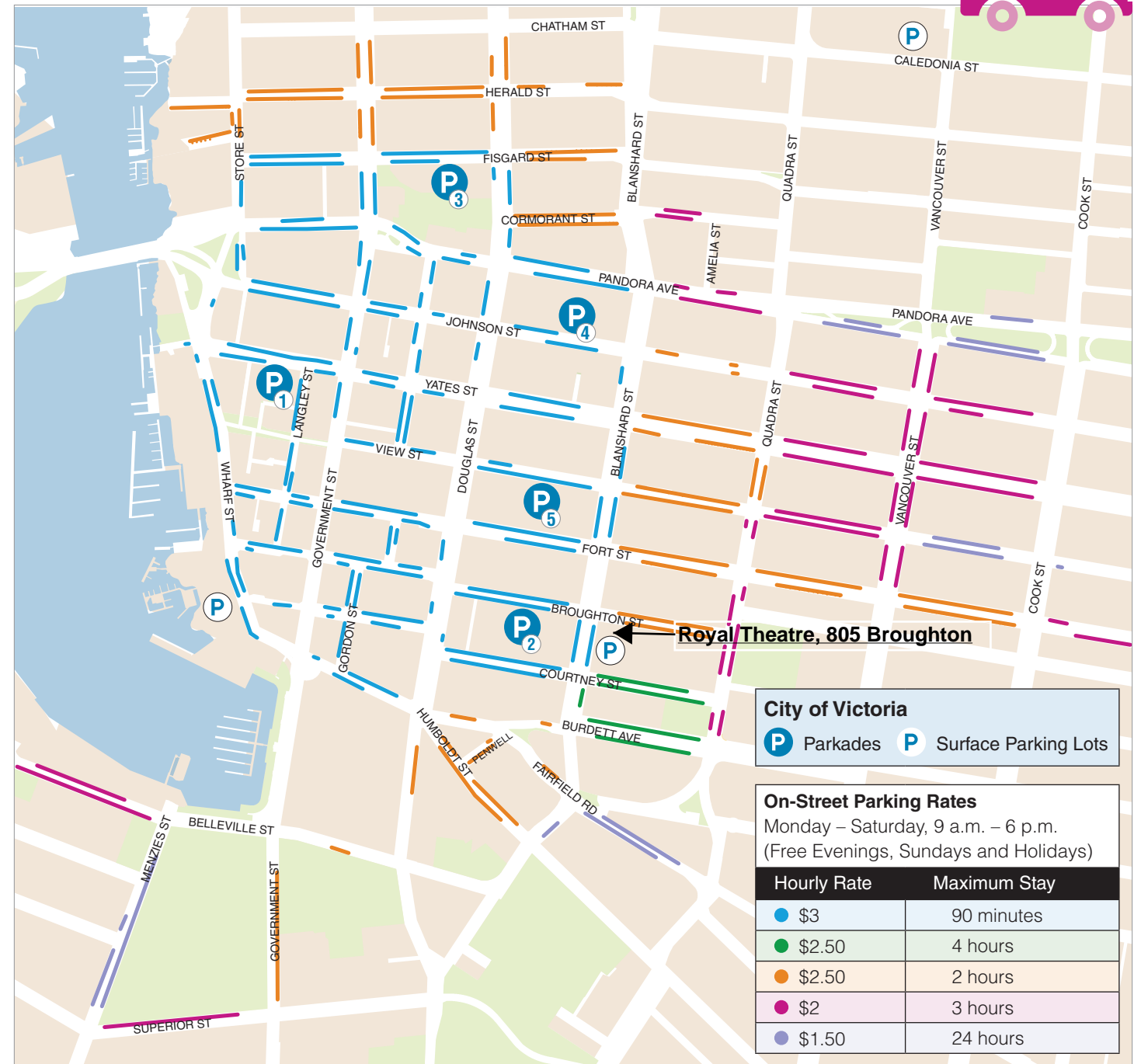


**Electric Vehicle Stations:**  
1 – 3 charging stations in each parkade. Regular parkade rates apply.

## On-Street Parking

There are nearly 2,000 on-street parking spaces in downtown Victoria. Historically, much of the on-street parking has had a time limit of 90 minutes.

To provide flexibility and choice to our customers, we now offer five parking zones, ranging from \$1.50 to \$3 per hour with time limits from 90 minutes to 24 hours.



**City of Victoria**  
 Parkades Surface Parking Lots

**On-Street Parking Rates**  
Monday – Saturday, 9 a.m. – 6 p.m.  
(Free Evenings, Sundays and Holidays)

| Hourly Rate | Maximum Stay |
|-------------|--------------|
| \$3         | 90 minutes   |
| \$2.50      | 4 hours      |
| \$2.50      | 2 hours      |
| \$2         | 3 hours      |
| \$1.50      | 24 hours     |